Restarting the People Meter 7
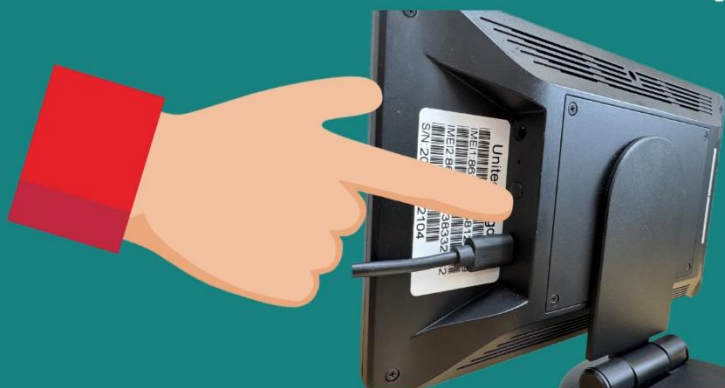
One of the TV Meters in your home has locked up and become unresponsive

This may have been caused by a software update or change to a meter parameter while your TV was in stand-by

Lets get that meter back up and running, using these quick and simple steps!

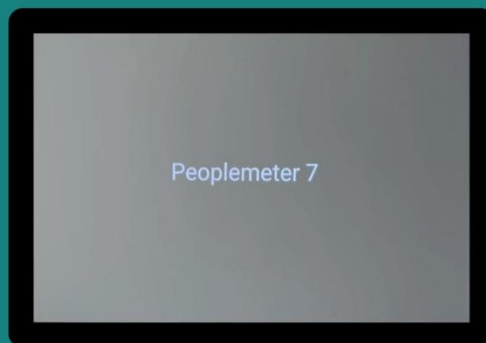**Step 1: Locate the power button on the side nearest to the power lead**

Step 2: Hold down the power button for 10 seconds

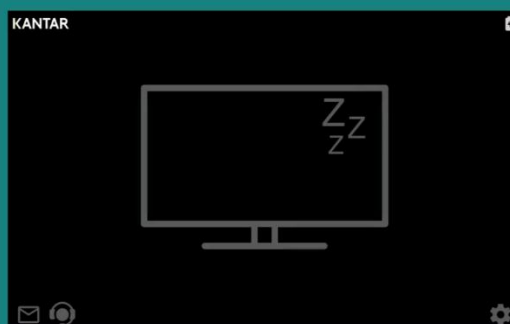# If successful, you should see the following screens

The Kantar loading screen can take between 1 and 3 minutes to complete

Once complete, the Meter will return to the snooze screen

Your People Meter should now be fully operational

You can test this by turning your TV on and logging in